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## **Standard Limited Warranty**

### **TWO (2) Years on Stonex products**

Stonex Limited warrants that our Products (1) are free from defects in materials and workmanship, (2) The instrument was calibrated/tested in proper working status prior to shipment (3) in conformity with the factory specifications in effect at the time the product was manufactured. Stonex will, in its sole discretion, restore the Product to working order in accordance with factory specifications in effect at the time the Product was manufactured or replace the product with a product that is at least equivalent to the original Product. Replaced parts or products are warranted to be free from defects in materials and workmanship for thirty (30) days or for the remainder of the Limited Warranty Period of the Product in which they are installed, whichever is longer. Parts or products replaced under this Limited Warranty shall become the property of Stonex . All parts that are to be replaced are to be returned to our representative office location via UPS or any delivery provider in which the customer uses.

### **Warranty repair(s) policy**

If Customer authorizes Stonex to perform any service excluded under this Limited Warranty, such as any physical damage inflicted by the customer and or any damage inflicted upon the instrument after the instrument is received by the customer. THIS INCLUDES ANY DIRECT OR INDIRECT DAMAGES, LOST PROFITS, LOST SAVINGS OR OTHER SPECIAL, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, WHETHER FOR BREACH OF WARRANTY, CONTRACT, TORT OR OTHERWISE, OR WHETHER ARISING OUT OF THE USE OF OR INABILITY TO USE THE PRODUCT AND/OR THE ENCLOSED USER GUIDES AND/OR MANUALS. Customer shall pay standard repair fees for such work and or any part for replacement. In this case, the customer is subject to pay for return shipment as well.

### **Shipping policy**

Once warranty is over and or for reasons listed above; the customer or the dealer from whom the customer buys the instrument(s) (whichever is agreed upon) is required to pay for the costs for shipment to Stonex representative office (address listed above) and we will provide the shipping for return. Any other purported transfer or assignment of this Limited Warranty is void. The terms and conditions of this Limited Warranty constitute the complete and exclusive warranty agreement between The Customer and Stonex for the Product and supersede any prior agreement or representation made in any Stonex sales document or advice that may be provided to Customer by any Stonex representative in connection with Customer's purchase of the Product. No change to the conditions of this Limited Warranty is valid unless it is made in written forms and signed by an authorized Stonex supervisor.

### **Return policy**

All products shipped back are to be shipped to the Stonex representative office. The original purchaser has a period of 7 days\*\* or otherwise specified to return any purchase for a full refund, less shipping and handling, provided the merchandise is in new, resalable condition and returned in the original, undamaged packaging. Customer is responsible for return freight to us as well as the original freight costs, regardless of the original freight paid by the company. Acceptance of merchandise is final only after inspection. All warranty books, instruction manuals, parts and accessories must be included as well as the original box in which the item was shipped. To protect the original factory carton from any additional shipping damage, please place it inside another carton for return shipping. In some cases, returns of special ordered items will require a re-stock fee

as imposed by the manufacturer. Used items may not be returned if in anyway, damaged. Acceptance of merchandise is final only after inspection. Please allow 14 business days for Refunds to be issued after return, or credited to the account used to charge merchandise once approved.

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### **Disclaimer and Limitation of Remedy**

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